

INFORMANTION & CONCEPT 2024-2025



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GENERAL INFORMATION

CONCEPT	All Inclusive	SEASON	Winter Season
OPENING/RENOVATION	2016/ Rooms & Lobby	NUMBER OF FLOORS	4
ADRESS	2. Oteller Bölgesi / Uludağ Bursa	E-MAIL	kayauludag@kayahotels.com.tr
TELEPHONE	+90 224 285 22 88	WEB SITE	www.kayahotels.com
CALL CENTER	444 52 92	CHECK-IN & CHECK-OUT	14.00 - 12.00

ALL INCLUSIVE CONCEPT

Breakfast, Lunch, Dinner (open buffet) and local alcoholic, non alcoholic drinks within the meals, Tea and cake time at 17:00 in the lobby 24 hours, Night soup at 00:00, all local alcoholic, non alcoholic in the lobby between 10: 00-24: 00, soft drinks in the rooms in the minibar are included into the concept.

All other meals and drinks (fresh juices, drinks in bottles) are extra of charge. Accommodation starts with the dinner at the arrival and finishes with lunch at the departure. "Şömine Bar" which is on the 1st floor is operated by the private organisation and is not included into the concept. All services are extra chargeable.

DISTANCES

İstanbul	175 km
Nearest city Bursa	30 km

SPOKEN LANGUAGES

TURKISH ENGLISH RUSSIAN GERMAN

ACCEPTED CARDS

VISA MASTER CARD

^{*}Pets are not allowed

^{*}Kaya Hotels & Resort reserves all rights to make any changes in concept without informing the 2an and 3rd parts in advance.

KAYA ULUDAĞ





MEETING ROOMS

	HEIGHT	AREA
LADİN	2.80 metres	21.35 X 12.40 metres
ARDIÇ	2.80 metres	15.40 x 14.30 metres

ROOM TYPES

ROOM TYPES	MAX. OCCUPANCY	TOTAL ROOMS
STANDARD ROOM	2+1/2+2/3+1/3 pax	70
Mountains view (including rooms for disabled guests)	DESCRIPTION	
	1 bedroom - 1 bathroom (32 m2 or 36 m2)	



ROOM TYPES	MAX. OCCUPANCY	TOTAL ROOMS
STANDARD ROOM Ski Sopes View	2+1/2+2/ 3+1/ 3 pax 56	
	DESCRIPTION	
	1 bedroom - 1 bathroom (32 m2 or 36 m2)	



ROOMS DESCRIPTION

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FACILITIES	DESCRIPTION	FREE	EXTRA
HEATING SYSTEM	Central	~	
TV	Turkish and satelite channels	✓	
SAFE BOX		✓	
TELEPHONE	Direct dial		/
MINIBAR	Refilled Daily (3x0,05 cl Water, 2 Mineral Water,1 Fruit Juice, 1 Cola, 1 Fanta, salty cracker, chips)	~	
ROOM CLEANING	Daily	✓	
BED SHEETS CHANGE	Every Second day	✓	
ROOM SERVICE	Food & Beverages		~
PILLOWS MENU		/	
ROOM SET-UP	Shampoo, soap, hair conditioner shower cap, shower sponge, make up cotton pads, cotton buds	✓	

HANDICAPPED ROOMS FEATURES

FACILITIES	DESCRIPTION	
Bed Height	53 sm (single bed), 83sm (french bed)	
Door Width	80 sm (entrance), 80 sm (bathroom)	
Toilet Height	45 sm	
Shower	Shower seat and rails	

ADDITIONAL FACILITIES FOR DISABLED GUESTS

Space under the sink, space around the beds for a wheelchair, handicapped friendly bathrooms at the restaurant & Lobby area



RESTAURANTS & BARS

RESTAURANTS	DESCRIPTION	OPENING	CLOSING
Main Restaurant	Breakfast	07:00	10:00
Main Restaurant	Late breakfast	10:00	10:30
Main Restaurant	Lunch	12:30	14:00
Main Restaurant	Dinner	19:00	21:30
Main Restaurant	Night soup	23:00	00:00
Lobby Bar	Coffee break (Cakes,pastries, tea and coffe)	17:00	18:00

BARS

BARS	DESCRIPTION	OPENING	CLOSING
LOBBY BAR	All Local and alcoholic drinks ar inclusive during at 10.00-24.00. All drinks are served to the tables. *Fresh Juices, bottled and some Premium drinks are extra of charge.	10:00	24:00
"ŞÖMİNE CAFE" BAR	It is operated by a private organization and is not included in the all-inclusive system. All services to be received there will be subject to additional charges.	09:00	02:00

OTHER SERVICES			
SERVICES	EXTRA CHARGE	FREE	
Wi Fi in Lobby and rooms		~	
Laundry & Tailor Services	✓		
Indoor & Otdoor Parking		✓	
Photographer	~		
Doctor & Nursery Services (7/24)	~		
Hairdresser	~		
Electric Cars charging station	~		

SPORTS STORE & SHOP & EQUIPMENT RENTAL

SERVICES	EXTRA CHARGE	FREE
Skiing and Snowboarding Wear and Equipment of International Brands	~	
Shop	~	
Snowboarding & Skiing Equipment Rental - Floor-2	~	
Snowboarding & Skiing Lessons - Floor-2	~	
ATV Safari - Floor-2	✓	



CLUB	MINI CLUB	ACTIVITY	ALL INCLUSIVE	OPENING CLOSING TIME
4-12 years	Activity Room	Mini Club activites for children	~	10:00-12:30 14:30-18:00 20:30-22:30
	Mini Disco		~	
	Baby Sitting Services		Extra Charge	

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ENTERTAINMENT								
DESCRIPTION	FREE EXTRA DESCRIPTION		FREE	EXTRA				
T-shirt and sand colouring		~	Table Tennis		~			
Game Center		~	Billiards		~			

SPA & WELLNESS	FREE	EXTRA CHARGE
Indoor Heated Pool	~	
Turkish Hammam	~	
Fitness Center	~	
Sauna	~	
Massage		~
Sunbeds & Towels	~	









