



# KAYA PALAZZO

SKI & MOUNTAIN RESORT  
KARTALKAYA



CONCEPT AND GENERAL INFORMATION  
2023-2024





# KAYA PALAZZO

SKI & MOUNTAIN RESORT  
KARTALKAYA

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# KAYA PALAZZO

SKI & MOUNTAIN RESORT  
KARTALKAYA

## GENERAL INFORMATION

|                 |  |                            |                                     |
|-----------------|--|----------------------------|-------------------------------------|
| COMPANY         | Kaya Turistik Tesisleri Titreyengöl Otelcilik A.Ş. | SEASON                     | Winter Season                       |
| CATEGORY        | Deluxe   | NUMBER OF FLOORS           | 9 + 2                               |
| CONCEPT         | Bed & Breakfast / Full Board Plus                  | SALES & MARKETING DIRECTOR | Ümit ARAL                           |
| OPENING YEAR    | 2011   | E-MAIL                     | kartalkayapalazzo@kayahotels.com.tr |
| GENERAL MANAGER | Yusuf AVCI   | WEB SITE                   | www.kayahotels.com                  |
| ADRESS          | Kartalkaya Mevkii / Bolu P.K.51                    | CALL CENTER                | 444 52 92                           |
| TELEPHONE       | 0374 234 51 00                                     |                            |                                     |

## CONCEPT

|  |   |
|--|---|
| BED & BREAKFAST  | Breakfast at the main restaurant (open buffet) is included. Pastries and bakery products served at the lobby bar at 17:00 are included into the concept. All other meals and drinks are extra of charge.                  |
| FULL BOARD PLUS  | Breakfast, Lunch, Dinner (alcoholic & non alcoholic drinks during the meals) pastries and bakery products served at the lobby bar at 17:00 are included into the concept. All other meals and drinks are extra of charge. |
| 9 Lifts and 15 Slopes are included into both concepts.<br>Full Board Plus Accomodation starts with the dinner at the arrival and finishes with the lunch at the departure. |   |

## DISTANCES

|                                   |        |                  |        |
|-----------------------------------|--------|------------------|--------|
| İstanbul<br>Sabiha Gökçen Airport | 270 km | Bolu City Center | 30 km  |
| İstanbul                          | 295 km | Ankara           | 190 km |
| Ankara<br>Esenboğa Airport        | 200 km |                  |        |

## SPOKEN LANGUAGES

TURKISH

ENGLISH

RUSSIAN

## ACCEPTED CARDS

VISA

MASTER CARD

\*Pets are not allowed

\*Kaya Palazzo Ski & Mountain reserves all rights to make any changes in concept without informing the 2an and 3rd parts in advance.



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## ROOM TYPES

| ROOM TYPES   | LOCATION      | VIEW                     | MAX. OCCUPANCY | AREA M2           |
|--|---------------|--------------------------|----------------|-------------------|
| Superior Room  | Main Building | Ski Slopes & Forest View | 2 + 1          | 33 m <sup>2</sup> |
| DESCRIPTION  |               |                          |                | TOTAL             |
| 1 Room (French Bed or Twin Beds) - 1 Bathroom - WC - Laminate Floor. |               |                          |                | 104               |



| ROOM TYPES  | LOCATION      | VIEW        | MAX. OCCUPANCY | AREA M2           |
|---|---------------|-------------|----------------|-------------------|
| Deluxe Room   | Main Building | Forest View | 3 + 1          | 44 m <sup>2</sup> |
| DESCRIPTION   |               |             |                | TOTAL             |
| 1 Room (French Bed) - 1 Bathroom - WC - Laminate Floor. |               |             |                | 5                 |





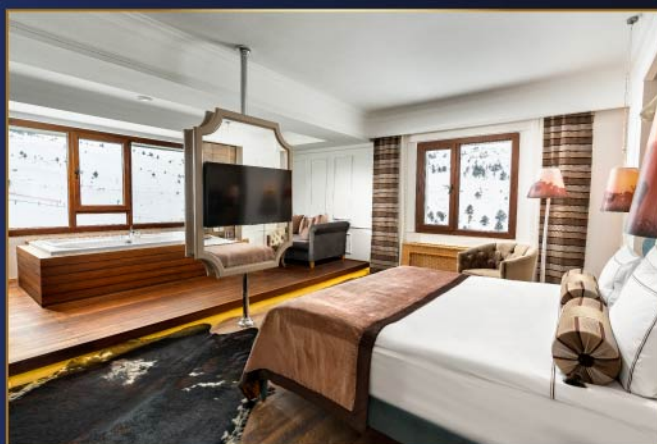


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## ROOM TYPES

| ROOM TYPES  | LOCATION      | VIEW                     | MAX. OCCUPANCY | AREA M2           |
|---|---------------|--------------------------|----------------|-------------------|
| Junior Suite  | Main Building | Ski Slopes & Forest View | 2 + 1          | 50 m <sup>2</sup> |
| DESCRIPTION   |               |                          |                | TOTAL             |
| 1 Room (French Bed) - Square or Round Jacuzzi - 1 Bathroom - WC - Laminate Floor. |               |                          |                | 10                |



| ROOM TYPES   | LOCATION      | VIEW                     | MAX. OCCUPANCY | AREA M2           |
|--|---------------|--------------------------|----------------|-------------------|
| Deluxe Suite   | Main Building | Ski Slopes & Forest View | 3 + 1          | 55 m <sup>2</sup> |
| DESCRIPTION  |               |                          |                | TOTAL             |
| 1 Room (French Bed) - Square or Round Jacuzzi - Electric Fireplace - 1 Bathroom - WC - Laminate Floor. |               |                          |                | 10                |







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## ROOM TYPES

| ROOM TYPES   | LOCATION      | VIEW                     | MAX. OCCUPANCY | AREA M2           |
|--|---------------|--------------------------|----------------|-------------------|
| Grand Suite  | Main Building | Ski Slopes & Forest View | 3 + 1          | 80 m <sup>2</sup> |
| DESCRIPTION  |               |                          |                | TOTAL             |
| 1 Living Room - 1 Bedroom (French bed) - Square or Round Jacuzzi - Electric Fireplace - 1 Bathroom - 2 WC - Laminate Floor |               |                          |                | 9                 |



| ROOM TYPES  | LOCATION      | VIEW                     | MAX. OCCUPANCY | AREA M2            |
|---|---------------|--------------------------|----------------|--------------------|
| King Suite  | Main Building | Ski Slopes & Forest View | 4 + 2          | 200 m <sup>2</sup> |
| DESCRIPTION   |               |                          |                | TOTAL              |
| 2 Bedrooms – 1 living Room with Electric Fireplace – 1 Bedroom with French Bed, Sauna & Jacuzzi<br>1 Bedroom with Twin Beds |               |                          |                | 1                  |







# PALAZZO LUXURY CHALET







## ROOM TYPES

| ROOM TYPES  | LOCATION | VIEW            | MAX. OCCUPANCY | AREA M2            |
|---|----------|-----------------|----------------|--------------------|
| Palazzo Luxury Chalet   | Chalet   | Ski Slopes View | 8              | 350 m <sup>2</sup> |
| DESCRIPTION   |          |                 |                | TOTAL              |
| 2 Floors - 1 Living Room - 4 Bedrooms (1 Bedroom with a french bed, 3 bedrooms with twin beds) - Fireplace and Terrace (Jacuzzi on the terrace) - 4 bathrooms - 5 WC - Sauna - Massage Room - Butler Services |          |                 |                | 3                  |





| ROOM DESCRIPTIONS<br>AND SERVICES  | SUPERIOR ROOM | DELUXE ROOM | JUNIOR SUITE | DELUXE SUITE | GRAND SUITE | KING SUITE | PALAZZO<br>LUXURY CHALET |
|------------------------------------|---------------|-------------|--------------|--------------|-------------|------------|--------------------------|
| Forrest & Slope View               | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Luggage table                      | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Make up & Shaving mirror           | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Bvlgari Cosmetics                  | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Central Air Conditioning System    | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Pillow Menu                        | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Turn Down Service                  | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Slipper                            | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Bathrope                           | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Wifi                               | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Safe box                           | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Direct Line Telephone (chargeable) | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Hair Dryer                         | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Scales                             |               |             | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Jacuzzi                            |               |             | ✓            | ✓            | ✓           | ✓          | ✓                        |
| LCD TV                             | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Baby Cot (0-4 years)               | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Electric Fireplace                 |               |             |              | ✓            | ✓           | ✓          | ✓                        |
| Satellite Channels                 | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          |                          |
| Nespresso Capsule Coffee Machine   | ✓             | ✓           | ✓            | ✓            | ✓           | ✓          | ✓                        |
| Butler Service                     |               |             |              |              |             |            | ✓                        |
| Fireplace                          |               |             |              |              |             |            | ✓                        |





PALAZZO GOURMET

| RESTAURANT                 | ACTIVITY                     | FORM       | DESCRIPTIONS   | WINTER SEASON          |         |                 |                 |
|----------------------------|------------------------------|------------|--|------------------------|---------|-----------------|-----------------|
|                            |                              |            |  | 16 DECEMBER - 25 MARCH |         |                 |                 |
|                            |                              |            |  | OPENING                | CLOSING | BED & BREAKFAST | FULL BOARD PLUS |
| PALAZZO BUFFET RESTAURANT  | Breakfast                    | Open Bufo  | International Cuisine, fresh juices, vegan bufo, Healthy bufo, hot drinks and non-alcoholic drinks served with meals are included. All other drinks are extra of charge. | 07:00                  | 10:00   | ✓               | ✓               |
|                            | Lunch                        | Open Bufo  | International Cuisine, fresh juices, vegan bufo, Healthy bufo, hot drinks and non-alcoholic drinks served with meals are included. All other drinks are extra of charge. | 12:30                  | 14:00   | EXTRA CHARGE    | ✓               |
|                            | Tea and Patisserie Buffet    | Open Bufo  | Pastries & Bakery Products   | 17:00                  | 18:00   | ✓               | ✓               |
|                            | Dinner                       | Open Bufo  | International Cuisine, fresh juices, vegan bufo, Healthy bufo, hot drinks and non-alcoholic drinks served with meals are included. All other drinks are extra of charge. | 19:00                  | 21:30   | EXTRA CHARGE    | ✓               |
| BABY FOOD (PALAZZO BUFFET) | Baby & Kids Menu             |            | Hipp Purees at Main Restaurant (upon request)  |                        |         | ✓               | ✓               |
| SWISS FONDUE RESTAURANT    | Swiss A' La Carte Restaurant | A'la Carte | Reservation required. Extra Chargeable   | 09:30                  | 23:00   | EXTRA CHARGE    | EXTRA CHARGE    |
| ROOM SERVICE               | Food & Beverage Service      | Menu       | Room Service Menu  | 24 HOURS               |         | EXTRA CHARGE    | EXTRA CHARGE    |

\*Dress Code requirements for dinner in all restaurants. It is not allowed to enter restaurant in ski suits, bathrobes, swimming clothes, slippers etc.

BARS

| BARS                    | ACTIVITY                | DESSCRPTIONS   | WINTER SEASON          |         |                 |                 |
|-------------------------|-------------------------|--|------------------------|---------|-----------------|-----------------|
|                         |                         |  | 16 DECEMBER - 25 MARCH |         |                 |                 |
|                         |                         |  | OPENING                | CLOSING | BED & BREAKFAST | FULL BOARD PLUS |
| LOBBY BAR               | Food & Beverage Service | Alcoholic and non alcoholic drinks, cocktails, special herbal and fruit teas, fresh juices. Special aperitifs and snack menu | 07:30                  | 02:00   | EXTRA CHARGE    | EXTRA CHARGE    |
| CHILLOUT BAR            | Beverage Service        | Alcoholic and non alcoholic drinks, cocktails, special herbal and fruit teas, fresh juices. Special aperitifs and snack menu | 07:30                  | 02:00   | EXTRA CHARGE    | EXTRA CHARGE    |
| PALAZZO SPA VITAMIN BAR | Beverage Service        | Non alcoholic beverages, fresh juices  | 08:30                  | 20:30   | EXTRA CHARGE    | EXTRA CHARGE    |





## PALAZZO LOUNGE

### PALAZZO LOUNGE KARTALKAYA'S NEW MEETING POINT "PALAZZO LOUNGE" PRESENTS & UNITES FLAVOURS AND ENTERTAINMENT.

Palazzo Lounge, is a place where different and unique flavours meet, such as: Yada Sushi, Serafina, Develi, Palazzo Steak House and Palazzo Patisserie. From 23:00 it is the only place of entertainment with famous DJs performances in Kartalkaya.



PALAZZO  
STEAK HOUSE

PALAZZO  
PATISSERIE







## SPA & WELLNESS

SPA & Wellnes Service Hours: 08.30 - 20.30

| FREE SERVICES                         | EXTRA CHARGE SERVICES    |
|---------------------------------------|--------------------------|
| Turkish Hammam (Treatments are Extra) | Privet Massage Rooms (9) |
| Fitness Center                        | Massages & Treatments    |
| Sauna                                 | Skin Care Treatments     |
| Steam Room                            | Body Care Treatments     |
| Heated Indoor Pool                    | Vitamin Bar              |

## MEETING CENTER & BALLROOM

| HALL LAYOUT                                | EXTRA CHARGE |
|--|--------------|
| Dinner arrangement for 350 people          | ✓            |
| Theatre arrangement for 500 people         | ✓            |
| Hall with a concert capacity of 800 people | ✓            |
| Foyer - 110m2                              | ✓            |
| Column Free Hall - 600m2                   | ✓            |

## SPORTS STORE & SHOP

| STORE  | LOCATION | EXTRA CHARGE |
|--|----------|--------------|
| Skiing and Snowboarding Wear and Equipment of International Brands | Floor -2 | ✓            |
| Shop   | Floor -2 | ✓            |
| Snowboarding & Skiing Equipment Rental                             | Floor -2 | ✓            |
| Snowboarding & Skiing Lessons                                      | Floor -2 | ✓            |
| ATV Safari   | Floor -2 | ✓            |

## MINI CLUB

| CLUB                                    | MINI CLUB             | ACTIVITY                         | BED & BREAKFAST & FULL BOARD PLUS | OPENING CLOSING TIME ((ACTIVITY ROOM) |
|---|-----------------------|----------------------------------|-----------------------------------|---------------------------------------|
| 0 - 3 years with parents<br>4 - 8 Years | Activity Room         | Mini Club activites for children | ✓                                 | 9:30 - 23:00                          |
|   | Baby Sitting Services |                                  | Extra Charge                      |                                       |



## SKI SLOPES & LIFTS



## KARTALKAYA SKI & MOUNTAIN RESORT SKI SLOPES MAP



\*The slopes of Kaya Palazzo Ski & Mountain Resort guarantee snow to snowboard enthusiasts a guaranteed during holiday" by the world's famous French "Sufag" snow machines.





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